

Emotional Quotient (EQ-i 2.0®) Assessment Agreement

Stand-Alone Service – Updated Norms

This Agreement is entered into as of the date of purchase by and between **Macie Renae Coaching, LLC** (“Company”) and the purchasing individual (“Client”).

1. Purpose

This Agreement governs the Client’s purchase of the Emotional Quotient Inventory (EQ-i 2.0®) assessment using the updated global norms.

This purchase includes:

- One (1) EQ-i 2.0® assessment using the current updated research norms
- One (1) optional 30-minute Zoom results review session

This offering is a stand-alone service and is not enrollment in any coaching program, container, or future offer.

2. Independent Offering

2.1 Stand-Alone Service

The EQ Assessment is offered independently and is not associated with participation in The Immersion Collection or any other Company program.

2.2 No Obligation

Purchasing this assessment does not obligate the Client to pursue coaching or any additional services with the Company.

3. Payment & Access

3.1 Fee

The Client agrees to pay a one-time, non-refundable fee of **\$125+tax** for the EQ Assessment and optional review session.

3.2 No Refund Policy

Due to immediate licensing costs, third-party assessment access, and proprietary materials, all payments are final and non-refundable.

3.3 Delivery of Assessment

Upon purchase, the Client will receive an email invitation from the assessment provider (MHS). It is the Client's responsibility to complete the assessment in a timely manner.

3.4 Optional Results Review Call

The Client will receive access to schedule one (1) optional 30-minute Zoom session to review their assessment results.

- The session is included in the purchase price.
- Participation is optional.
- The Client must schedule the session using the Calendly link provided after receiving their assessment results.
- The session must be scheduled within **15 days** of receiving the assessment results.

If the Client does not schedule within 15 days, the session is forfeited without refund.

4. Third-Party Assessment Provider

4.1 Independent Provider

The EQ-i 2.0® assessment is owned and administered by Multi-Health Systems Inc. ("MHS"), a third-party research and assessment organization.

4.2 Practitioner Status

The Company is a certified practitioner of the EQ-i 2.0® but is not affiliated with, employed by, or responsible for the research methodologies, scoring algorithms, or norm updates determined by MHS.

4.3 No Liability for Third-Party Changes

The Client acknowledges that assessment scoring, norm updates, and research methodologies are controlled solely by MHS and may evolve over time. The Company is not liable for changes made by the third-party provider.

5. Informational Nature of Assessment

5.1 Not Medical or Psychological Advice

The EQ Assessment is a self-report assessment designed to measure emotional intelligence

competencies. It is not a diagnostic tool and does not constitute medical, psychological, or therapeutic advice.

5.2 Personal Responsibility

The Client acknowledges that they are responsible for how they interpret and apply the results in their life.

5.3 Self-Report Acknowledgment

The Client understands that the EQ-i 2.0® is a self-report assessment and results are based on the Client's responses at the time of completion. Accuracy depends on honest and thoughtful participation.

6. Confidentiality & Data Use

6.1 Confidential Results

The Client's individual assessment scores and personal report will remain confidential between Client and Company, except as required by law.

6.2 Anonymized Educational Use

The Client acknowledges that the Company may reference anonymized, de-identified assessment trends, patterns, or excerpts for educational or marketing purposes. Any such use will exclude names and personally identifying information.

7. Intellectual Property

While the Client owns their individual assessment report, all interpretive frameworks, teaching materials, presentation materials, and methodologies shared during the review session remain the intellectual property of Macie Renae Coaching, LLC and may not be copied, distributed, or reproduced without written permission.

8. Governing Law

This Agreement shall be governed in accordance with the laws of the Commonwealth of Kentucky.

9. Electronic Acceptance

By purchasing and/or checking the Terms & Conditions box at checkout, the Client acknowledges that they have read, understood, and agree to the terms of this Agreement.